



**2020 MGMA STATE AFFILIATE
VIRTUAL CONFERENCE**
WEEK 1: SEPTEMBER 22 - 24
WEEK 2: SEPTEMBER 29 - OCTOBER 1

How to Register: **Mail: MDMGMA**
Online Website: P.O. Box 3403
www.marylandmgma.com Hamilton, NJ, 08619

Section 1: REGISTRATION INFORMATION

Mr. Ms. Dr.

First Name _____ Last Name _____ Suffix _____
 Organization _____ Title _____
 Address _____
 City _____ State _____ Zip Code _____
 Phone _____ Fax _____ E-mail Address _____
 MDMGMA MGMA Other State MGMA Chapter (Please Specify) _____

Section 2: REGISTRATION FEES Register Online: www.marylandmgma.com

ATTENDEES:

MDMGMA Member \$99
 Non-Member \$214

For sponsorship, marketing, and advertising opportunities please visit www.marylandmgma.com

Section 3: PAYMENT INFORMATION

Registration forms will not be processed without FULL PAYMENT of registration fee.

Enclosed is Check # _____ in the amount of \$ _____ payable to MDMGMA.
 Charge \$ _____ to the following credit card: VISA MC AMEX DISCOVER

Card Number _____ Exp. Date _____ SEC Code _____
 Billing Address (Please Print) _____
 Card Holders Name (Please Print) _____ Signature _____

Fees are subject to verification based on member status. Additional funds will be charged to your credit card if the registration amount was miscalculated. By submitting this form, you agree to the terms and conditions stated.



**2020 MGMA STATE AFFILIATE
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**HEALTHCARE HEROES:
NAVIGATING A NEW REALITY**

WEEK 1 :
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"HEALTHCARE HEROES: NAVIGATING A NEW REALITY" 2020 MGMA STATE AFFILIATE VIRTUAL CONFERENCE

Tuesday, September 22, 2020

12:00pm-12:10pm	Conference Opening Remarks
12:10pm-12:15pm	Vendor Games Sponsor Introduction & Instructions
12:15pm-12:20pm	Sponsor Introduction
12:20pm-1:05pm	Workshop 101 - Evaluation & Management Coding Changes 2021 Mike Enos, CPC, CAMA, CPC-I, CEMC, <i>Enos Medical Coding</i>
1:05pm-1:10pm	Sponsor Raffle
1:10pm-1:15pm	Break
1:15pm-1:20pm	Sponsor Introduction
1:20pm-2:05pm	Workshop 102 - Managing the Office and Staff, Patient Safety Beyond the Examining Room Door Gordon Ownby, <i>Cooperative of American Physicians, Inc.</i>
2:05pm-2:10pm	Sponsor Raffle
2:10pm-2:15pm	Break
2:15pm-2:20pm	Sponsor Introduction
2:20pm-3:05pm	Workshop 103 - Creating a Learning Culture (Panel Discussion) Leonard Hamer, MBA, CMPE, <i>Physician Select Management</i> Chris Cochran, PhD., <i>Dept. of Healthcare Administration and Policy</i> Mario Moya, ATC/L, MBA, <i>Smith Plastic Surgery</i>
3:05pm-3:10pm	Sponsor Raffle
3:10pm-3:15pm	Break
3:15pm-3:20pm	Sponsor Introduction
3:20pm-4:20pm	Keynote - Delegation, Organization and Time Management – Key Examples and Proven Strategies that Heighten Your Practice Worth! Susan Childs, FACMPE, <i>Evolution Healthcare</i>
4:20pm-4:25pm	Sponsor Raffle

Wednesday, September 23, 2020

12:00pm-12:05pm	Daily Opening Remarks
12:05pm-12:10pm	Sponsor Introduction
12:10pm-12:55pm	Workshop 201 - Washington Update Matt Devino, MPH, <i>MGMA Government Affairs</i>
12:55pm-1:00pm	Sponsor Raffle
1:00pm-1:05pm	Break
1:05pm-1:10pm	Sponsor Introduction
1:10pm-1:55pm	Workshop 202 - Medical Practice Financial Bootcamp Brian Ramos, MBA, CMPE, <i>Capital Anesthesia Partners</i>
1:55pm-2:00pm	Sponsor Raffle
2:00pm-2:05pm	Break
2:05pm-2:10pm	Sponsor Introduction
2:10pm-2:55pm	Workshop 203 - Compliance as a Profit Center Wiks Moffat, CHC, <i>Healthcare Compliance Network</i>

2:55pm-3:00pm	Sponsor Raffle
3:00pm-3:05pm	Break
3:05pm-3:10pm	Sponsor Introduction
3:10pm-4:10pm	Keynote - If Not You, Who? How to Crack the Code of Employee Disengagement Jill Christensen, <i>Jill Christensen International LLC</i>
4:10pm-4:15pm	Sponsor Raffle

Thursday, September 24, 2020

12:00pm-12:05pm	Daily Opening Remarks
12:05pm-12:10pm	Sponsor Introduction
12:10pm-12:55pm	Workshop 301 - New Paradigm: Managing and Preventing Denials in a Clinically Driven Revenue Cycle John Hataway, <i>nThrive</i>
12:55pm-1:00pm	Sponsor Raffle
1:00pm-1:05pm	Break
1:05pm-1:10pm	Sponsor Introduction
1:10pm-1:55pm	Workshop 302 - Telemedicine: The Evolving Legal Landscape Kara Dowal, Esq., <i>Shaheen & Gordon, P.A.</i>
1:55pm-2:00pm	Sponsor Raffle
2:00pm-2:05pm	Break
2:05pm-2:10pm	Sponsor Introduction
2:10pm-2:55pm	Workshop 303 - Creating a Healthy Work Environment, Risk Strategies for Managing Workplace Violence Sharon Gilmore, MHA, BSN, RN-BC, CPHQ, CPHRM, <i>Coverys</i>
2:55pm-3:00pm	Sponsor Raffle
3:00pm-3:05pm	Break
3:05pm-3:10pm	Sponsor Introduction
3:10pm-4:10pm	Keynote - How to Hire Excellent Medical Office Staff Debra Phairas, <i>Practice & Liability Consultants, LLC</i>
4:10pm-4:15pm	Sponsor Raffle

Tuesday, September 29, 2020

12:00pm-12:05pm	Daily Opening Remarks
12:05pm-12:10pm	Sponsor Introduction
12:10pm-12:55pm	Workshop 401 - Employment Law Updates for the Medical Practice John Gannon, Esq., <i>Skoler, Abbott & Presser, P.C</i>
12:55pm-1:00pm	Sponsor Raffle
1:00pm-1:05pm	Break
1:05pm-1:10pm	Sponsor Introduction
1:10pm-1:55pm	Workshop 402 - Coaching: The Importance of Personal Growth Tracy Brown, <i>Withum, Smith + Brown, PC</i>
1:55pm-2:00pm	Sponsor Raffle
2:00pm-2:05pm	Break
2:05pm-2:10pm	Sponsor Introduction
2:10pm-2:55pm	Workshop 403 - Grow the Workers' Compensation Revenues Within Your Medical Practice William Cleave, CPCU, <i>Flagship Insurance Agency</i>
2:55pm-3:00pm	Sponsor Raffle
3:00pm-3:05pm	Break
3:05pm-3:10pm	Sponsor Introduction
3:10pm-4:10pm	Keynote - A Medical Practice Leaders Roadmap Mary Rewinski, MBA, FACHE, <i>RVH Solutions</i>
4:10pm-4:15pm	Sponsor Raffle

Wednesday, September 30, 2020

12:00pm-12:05pm	Daily Opening Remarks
12:05pm-12:10pm	Sponsor Introduction
12:10pm-12:55pm	Workshop 501 - New and Old Challenges for the 21st Century Physician Practice Jason Newton, <i>Curi, a Medical Mutual Company</i>
12:55pm-1:00pm	Sponsor Raffle
1:00pm-1:05pm	Break
1:05pm-1:10pm	Sponsor Introduction
1:10pm-1:55pm	Workshop 502 - Finance and Accounting Update for the Medical Practice Jessica Sayles, <i>Houldsworth, Russo & Company, PC</i>
1:55pm-2:00pm	Sponsor Raffle
2:00pm-2:05pm	Break
2:05pm-2:10pm	Sponsor Introduction
2:10pm-2:55pm	Workshop 503 - Challenges in Communication and Care Delivery: Patients' Rights as they Relate to Interpretive Services, Service Animals and Navigating Physician/Patient Separation Lisa Luciano, <i>MADAdvantage</i> Rachel Thompson, <i>Atlantic Health System</i>
2:55pm-3:00pm	Sponsor Raffle
3:00pm-3:05pm	Break

3:05pm-3:10pm	Break
3:10pm-4:10pm	Keynote - COVID-19 Update Town Hall Moderator: Maddox Casey, CPA, <i>Warren Averett</i> Cameron Cox III, <i>MSOC Health</i> Nan Gallagher, JD, Esq., <i>The Nan Gallagher Law Group</i> Nelson Gomes, <i>Medicus IT</i> Brian Ramos, MBA, CMPE, <i>Capital Anesthesia Partners</i>
4:10pm-4:15pm	Sponsor Raffle

Thursday, October 1, 2020

12:00pm-12:05pm	Daily Opening Remarks
12:05pm-12:10pm	Sponsor Introduction
12:10pm-12:55pm	Workshop 601 - Social Media and Marketing Pitfalls and Best Practices Arlene Luu, RN, JD, CPHRM, CHC, <i>MedPro Group</i>
12:55pm-1:00pm	Sponsor Raffle
1:00pm-1:05pm	Break
1:05pm-1:10pm	Sponsor Introduction
1:10pm-1:55pm	Workshop 602 - Healing Healthcare Through Empathy Jessica Ellis-Wilson, CMPE, <i>Practical Management</i>
1:55pm-2:00pm	Sponsor Raffle
2:00pm-2:05pm	Break
2:05pm-2:10pm	Sponsor Introduction
2:10pm-2:55pm	Workshop 603 - Temper & Train the Gatekeeper: Practical Advice for Medical Practices for Those Behind the Front Desk Nan Gallagher, JD, Esq., <i>The Nan Gallagher Law Group</i>
2:55pm-3:00pm	Sponsor Raffle
3:00pm-3:05pm	Break
3:05pm-3:10pm	Sponsor Introduction
3:10pm-4:10pm	Keynote - Giving Up – The Secret to Successful Behavior Change Dr. Paul Marciano, <i>Whiteboard, LLC</i>
4:10pm-4:15pm	Sponsor Raffle
4:15pm-4:20pm	Vendor Game Drawing
4:20pm-4:25pm	Closing Remarks

***A maximum amount of 17.75 continuing education credit hours will be available through the American College of Medical Practice Executives (ACMPE)**